Progress to date

January 11, 2017
Does not include faculty HR representatives or UI Health Care HR professionals


Human Resources

Reduction in Search Committees

- Increased Efficiencies in Hiring Process

  - No Search Committees for Professional Jobs at Level 5 or below

  - Limited size of Search Committees for Professional Jobs at Level 6 and above

  - 60,768 hours effort redirected to core mission activities resulting from change to search process
New search committee process cuts hiring times and costs

- Search committees reduced or omitted to make hiring more efficient.
- Enables Nellie Hermanson to bring people onto her team more quickly, leaving more time for her to help plan and direct student programs like Dance Marathon.

Nellie Hermanson, Associate Director of Campus Programs and Student Activities
# University Shared Services Timeline and Milestones

<table>
<thead>
<tr>
<th>Time Frame</th>
<th>October 2015 - August 2016</th>
<th>September 2016 - March 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Orgs</td>
<td>13 Org/Colleges Implementation Complete</td>
<td>8 Orgs/Colleges Implementation In Progress</td>
</tr>
<tr>
<td>Percentage Complete</td>
<td>100%</td>
<td>65%</td>
</tr>
<tr>
<td>Number of USS staff</td>
<td>55 FTE</td>
<td>20 FTE</td>
</tr>
<tr>
<td>Savings from Redirecting to Core Mission</td>
<td>$422,490</td>
<td>NA</td>
</tr>
<tr>
<td>Savings from Reduced FTE</td>
<td>$272,540</td>
<td>NA</td>
</tr>
</tbody>
</table>

## University Shared Services Key Performance Indicators

![Average Total Time For A Transaction](chart.png)

- **27.8% Improvement**
- **5.567** USS
- **33% Improvement**
- **3.685**
Financial Shared Services
Average Turnaround Time for Travel Vouchers

Prior to Shared Services

Average Times for Travel Expense Vouchers

- Creation: 04:06:13
- Workflow: 04:19:05
- Central Processing: 05:02:24

14 Days 03h 44m

90% reduction in processing errors!

4 months after Shared Services Implementation

Average Times for Travel Expense Vouchers

- Creation: 01:14:46
- Workflow: 03:22:21
- Central Processing: 04:13:40

10 Days 02h 47m

4 days faster!
University Shared Services helps with staffing gaps

- University Shared Services (USS) helps departments fill open positions more quickly, train new employees, and more easily fill staffing gaps.

- USS streamlines and improves financial services across campus using new technology and best practices.

- Matthew Stee, an auditor in Accounts Payable, volunteered to fill an open position in the Tippie School of Management, until the school transitioned into USS.
OneIT @ Iowa
- Sixteen projects
- Four complete
- **2016 year in review**
- Active projects on track for completion by end of FY 18

<table>
<thead>
<tr>
<th>OneIT Progress Metrics</th>
<th>Through 12/31/16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Labor savings to date</td>
<td>$1,821,766</td>
</tr>
<tr>
<td>IT savings (hardware, software &amp; service)</td>
<td>$759,170</td>
</tr>
<tr>
<td>Total savings to date</td>
<td>$2,580,936</td>
</tr>
<tr>
<td>Total savings target</td>
<td>$3,629,080</td>
</tr>
<tr>
<td>% target savings realized to date</td>
<td>71%</td>
</tr>
<tr>
<td>Effort redirected or eliminated</td>
<td>19.44 FTE</td>
</tr>
<tr>
<td>Completion, based on 36 month total project duration</td>
<td>50%</td>
</tr>
</tbody>
</table>
 Transformational change underway to ensure sustainability of OneIT
- Reporting relationships: IT staff to local IT director; IT directors to CIO
- Increased collaboration within IT community across campus
- Costs for commodity and infrastructure services driven down

$3/GB/yr >> $1/GB/yr
Decreased price of Files@Iowa service

$60/TB/yr >> $40/TB/yr
Decreased price of Large Scale Storage (LSS)

3 TB >> 5TB
Increased centrally funded Research Data Storage
Information Technology

Electronic file storage project aids research process

- Centralization of electronic file storage improves access to electronic files, accommodates greater demand and meets the diverse needs of campus

- John Prineas, professor of physics and astronomy, has access to more storage and can access all his files on a central server accessible anywhere
Academic Cases

- **Optimizing Classroom Utilization/Scheduling**
  - Shifting 112 “departmentally-scheduled” classrooms into centralized scheduling/coordination by the Office of the Registrar.
  - Created a Schedule Refinement Committee to monitor enrollment needs and address class “bottlenecks” for students.

- **Improving Time to Graduation and Student Retention**
  - Expanding academic support programs for first-generation students to improve retention/graduation rates.
  - Developing course redesign program for gateway courses and courses with high D/F/W rates.

- **Enhancing E-Learning Offerings**
  - Started online course-sharing pilot program (Fall 2016 – Summer 2018) with ISU and UNI.
  - Offered 15 shared courses Fall 2016.
Iowa Scholarship Portal simplifies application process for students & staff

- Available to current and incoming undergraduate students
- Pairs student data from MAUI (student-record system) and scholarship opportunities in one central site
- Students log in and search for scholarships they’re eligible for based on academic accomplishments, major, and other student-record information
- Makes scholarships more accessible to students with the greatest financial need

Carmen Nugent (left) and Cindy Roberts (right) worked together to implement the Iowa Scholarship Portal tool
Thank you